

## Follow these steps to get started with Sentinel City®

### **STEP 1: Make sure you are using the proper Internet browser:**

(find out what browser you are currently using at: <https://whatbrowser.org>)

Google Chrome: [https://support.google.com/chrome/answer/95346?hl=en&ref\\_topic=3421641](https://support.google.com/chrome/answer/95346?hl=en&ref_topic=3421641)

Firefox: <https://www.mozilla.org/en-US/firefox/new/>

### **STEP 2: Make sure your Pop-Up Blockers are turned off**

Chrome: <https://support.google.com/chrome/answer/95472?co=GENIE.Platform%3DDesktop&hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting>

### **STEP 3: Clear your browsing history.**

Chrome: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/delete-browsing-search-download-history-firefox>

### **STEP 4: Start with a new browser session**

Close all other windows or tabs you have open and start with a brand-new browser page

### **STEP 5: Check your Internet speed** – [www.speedtest.net](http://www.speedtest.net)

A Minimum **5Mbps download** speed & 3Mbps upload speed is required.

Better download speeds at 10Mbps & 5Mbps (or higher)

**NOTE: DOWNLOADING THE SIMULATION WILL TAKE SEVERAL MINUTES. BE PATIENT**

### **STEP 6: Select Sentinel City® & Be sure to stay active in the loading screen**

This means do not multitask, do not open another tab, do not check your email.

Enjoy the trivia and watch load progress.

Depending upon your computer and Internet speed, loading can take 45 seconds up to 5 minutes so be patient.

#### **Minimum Computer Specifications**



##### **Windows System**

64-bit Operating System Recommended  
2nd Gen Intel Core i3/i5/i7 and newer  
4GB RAM Memory

##### **Mac System**

64-bit Operating System Recommended  
2nd Gen Intel Core i3/i5/i7 and newer  
4GB RAM Memory